

CITY OF PEABODY

24 LOWELL STREET
PEABODY, MA 01960



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OFFICE OF THE MAYOR EDWARD A. BETTENCOURT, JR.

CITY OF PEABODY CORONAVIRUS (COVID-19) UPDATE September 30, 2020

On March 17, 2020, Mayor Edward A. Bettencourt, Jr. declared a local state of emergency for Peabody in response to the COVID-19 pandemic.

The important work of City Government continues and most municipal services are available remotely, via phone, e-mail, or our online services/payment portal.

Please visit www.peabody-ma.gov

City Hall Customer Service Kiosks are located outside the front entrance of City Hall. The Customer Service Kiosks will be staffed Monday through Thursday from 8:30am to 1:30 pm. Some services can be provided immediately on site and others will be distributed to the appropriate departments for a timely response.

Please see the telephone contact numbers below for frequently visited departments:

Assessors	978-538-5716
Building	978-538-5724
Conservation	978-538-5782
Council On Aging/Torigian Senior Center	978-531-2254
Department of Public Services	978-536-0600
Fire Department (business line)	978-531-2200
Health Department	978-538-5920
Human Resources	978-538-5721
Police Department (business line)	978-538-6385
Parks, Recreation & Forestry	978-536-7133
Peabody Municipal Light Plant	978-531-5975
Clerk's Office	978-538-5756
Collector	978-538-5748
Treasurer	978-538--5760
Veterans Services	978-538-5928

Collector's Office

- The City's online payment system allows residents to pay real estate, personal property, and motor vehicle excise taxes online, in addition to paying water/sewer bills. Please visit www.peabody-ma.gov and go to Payment Center.

- The payment drop box continues to be available 24/7 at the entrance on the Chestnut Street side of City Hall.

Peter A. Torigian Senior Center

- Administrative offices will be CLOSED to the public until further notice. Staff will be responding to calls and emails, but please do not come to the offices in person. The Senior Center is offering meal delivery and transportation on a limited basis. Please call 978-531-2254 for more information.

Building Department

- The Building Department will only be accepting applications online and will not be servicing any walk-in customers as contractors and homeowners are able to apply for, pay for, and print permits from the City of Peabody website, www.peabody.ma.gov and go to Online Services.
- All essential inspections will be conducted on a case-by-case basis decided by the individual inspector.
- Please call 978-538-5724 should you have any questions.

Department of Public Services/Water Department

- The Department of Public Services administrative offices will be CLOSED to the public until further notice. Staff will be responding to calls and emails, but please do not come to the offices in person.
- The Drop Off Recycling Center at the Department of Public Services will be open for yard waste and recycling disposal.
- Curbside trash and recycling pickup will continue on a regular schedule unless otherwise noted.

Peabody Institute Library

- The Main Branch of the Peabody Institute Library is offering contactless curbside pickup of books and materials by calling 978-531-0100 or email at pea@noblenet.org. Digital library resources can be accessed at <https://noble.overdrive.com/noble-peabody/content>

Parks, Recreation & Forestry Department

- Please call 978.536.7130 for information on Programs and Services

The McVann/O'Keefe Skating Rink and The Meadow at Peabody Golf Course

- The Skating Rink and Golf Course are open to the public. Please visit their respective websites for details. <https://peabodyskating.org/> <https://peabodymeadowgolf.com/>

City Clerk's Office

- You may register to vote, update your address and/or party, update your name or check registration information by visiting the Secretary of State's Online Voter Registration System: <https://www.sec.state.ma.us/ovr/>
- City census forms should either be mailed or placed in the drop box at the Chestnut Street side of City Hall.
- For all other essential transactions, such as death certificates and marriage licenses, please access the City website, www.peabody-ma.gov and/or call the City Clerk's Office to schedule an appointment.

Veterans Services Office

- The Veterans Services Office will be open by appointment only by calling 978-538-5928.

As a reminder:

- Take actions to avoid the spread of respiratory viruses like the flu and COVID-19, such as washing your hands frequently for 20 seconds with soap and warm water (or use an alcohol-based hand sanitizer when soap and water are not available), avoiding people who are sick, avoiding touching your eyes, nose, or mouth, and covering your cough or sneeze with a tissue. People who are sick should stay home and not go into crowded public places or visit people in hospitals.
- Anyone who is experiencing a fever and/or respiratory illness and is concerned they have either come into contact with the virus or traveled to an affected country within the last 14 days is advised to contact their primary health care provider.
- Clean and disinfect frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks phones, keyboard, toilets, faucets, and sinks. If surfaces are dirty, clean them: Use detergent or soap and water prior to disinfection.
- Get the flu vaccine.
- Stay home if you are sick.
- Think about your own personal preparedness for you and your family (<https://mass.gov/know-plan-prepare>).

For the most up-to date public health information, please visit these websites:

- Massachusetts Department of Public Health: <http://www.mass.gov/2019coronavirus>
- U.S. Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- World Health Organization: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- Massachusetts 2-1-1
- Mass.gov: Know, Plan, Prepare — <https://www.mass.gov/know-plan-prepare>

The City of Peabody continues to monitor this situation very closely and will provide further updates on the City's website and various social media platforms as new information becomes available:

City Website: <https://www.peabody-ma.gov>

City Facebook: Facebook.com/Peabody.Gov/

City Twitter: @CityofPeabodyMA

For School News and Updates:

School Website: <https://peabody.k12.ma.us/>

School Twitter: @Peabody Public

Peabody TV: Facebook.com/Peabody TV; Twitter: @peabodyaccess; www.peabodytv.com